

# Central Bank of Nigeria



## Credit Conditions Survey Report

**Q<sub>4</sub> 2017**

Statistics Department

*December 2017*

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## Executive Summary

**Supply:** The availability of **secured credit to households** decreased in Q4 2017 but was expected to increase in the next quarter. Lower appetite for risk was the major factor for the decrease.

Lenders reported that the availability of **unsecured credit to households** increased in Q4 2017 and the increase in availability is also expected in Q1 2018. Most lenders adduced increased appetite for risk to this increase.

The overall availability of **credit to the corporate sector** increased in Q4 2017 and was expected to increase in the next quarter. Favorable economic outlook was a major factor contributing to the increase.

**Demand:** Demand for **secured lending** for house purchase increased in Q4 2017. Similarly, more lenders expect demand for secured lending to increase further in the next quarter. The proportion of loan applications approved decreased despite lenders' loosening of the credit scoring criteria.

Demand for **total unsecured lending from households** decreased in the current quarter, and was also expected to decrease in the next quarter. Due to lenders stance on tightening the **credit scoring criteria**, the proportion of approved unsecured loan applications decreased in the current quarter, but was expected to increase in the next quarter.

Lenders reported increased **demand for corporate credit** across all firm sizes except the OFCs in Q4 2017. They also expect increased demand across all firm sizes in the next quarter.

**Defaults:** **Secured loan performance**, as measured by **default rates**, worsened in the review quarter. However, lenders expect lower default rates in the next quarter.

**Total unsecured loan performance** to households, as measured by default rates, deteriorated in Q4 2017 but is expected to improve in the next quarter.

**Corporate loan performance** improved across all firm sized business in the current quarter, except for small businesses. Lenders generally expect lower default in the current quarter.

**Loan pricing:** Lenders reported that the **overall spreads on secured lending rates** on approved new loans to households relative to MPR widened in Q4 2017, and was expected to remain widened in the next quarter.

The **spreads on overall unsecured lending** narrowed in Q4 2017 and were expected to remain narrow in the next quarter.

Changes in **spreads between bank rates and MPR** on approved new loan applications to the medium and large PNFCs widened in Q4 2017, but narrowed for small businesses and OFCs. However, **spreads on loans** to all sized businesses were expected to widen in the next quarter except for small businesses.

# Credit Conditions Survey Report

## 1.0 Introduction

Part of the Central Bank of Nigeria's (CBN) mandate is to nurture an efficient monetary and financial system in order to promote macroeconomic stability in Nigeria. To achieve this, the Bank needs to, among others, understand trends and developments in credit conditions. This quarterly survey of bank lenders is an input to this work. Lenders were asked about trends and developments in credit conditions in the current and next quarters. The survey covers secured and unsecured lending to households, lending to non-financial corporations, small businesses and non-bank financial firms. Along with various data sources and discussions between the major lenders and bank staff, this survey serves as an input into the Monetary Policy document, which presents the Bank's assessment of the latest trends in lending to the Nigerian economy.

This report presents the results of the Q4 2017, survey which was conducted from December 4 to 8, 2017. The results are based on lenders' own responses to the survey, and do not necessarily reflect the Bank's views on credit conditions. To calculate aggregate results, each lender is assigned a score based on their response. Lenders who report that credit conditions have changed "a lot" are assigned twice the score of those who report that conditions have change "a little". These scores are then weighted by lenders' market shares. The results are analyzed by calculating net percentage balances — the difference between the weighted balance of lenders reporting that demand was higher versus lower or terms and conditions were tighter versus loosened. The net percentage balances are scaled to lie between  $\pm 100$ .

The fourth quarter credit condition survey for households, small businesses and corporate entities indicated a decrease in availability of secured credit to households, but increases in the availability of unsecured and corporate credit. Spreads on overall secured and corporate lending to household widened in Q4 2017. Lenders reported that demand for total unsecured lending from households decreased in the current quarter, and was also expected to decrease in the next quarter. Demand for corporate lending increased across all firm sizes in the review quarter.

## 2.0 Secured lending to households

In the current quarter relative to the previous quarter, lenders reported a decline in the availability of secured credit to households. They noted that lower appetite for risk and unfavorable liquidity positions were major factors behind the decrease. The availability of secured credit was however expected to increase in the next quarter, with favorable liquidity positions and higher appetite for risk as the major contributory factor (Figs. 2.1 and 2.2).

Despite lenders' loosening of the credit scoring criteria in Q4 2017, the proportion of loan applications approved in the quarter decreased. Lenders expect to tighten the credit scoring criteria in the next quarter, yet still expect an increase in the proportion of approved households' loan applications in Q1 2018.

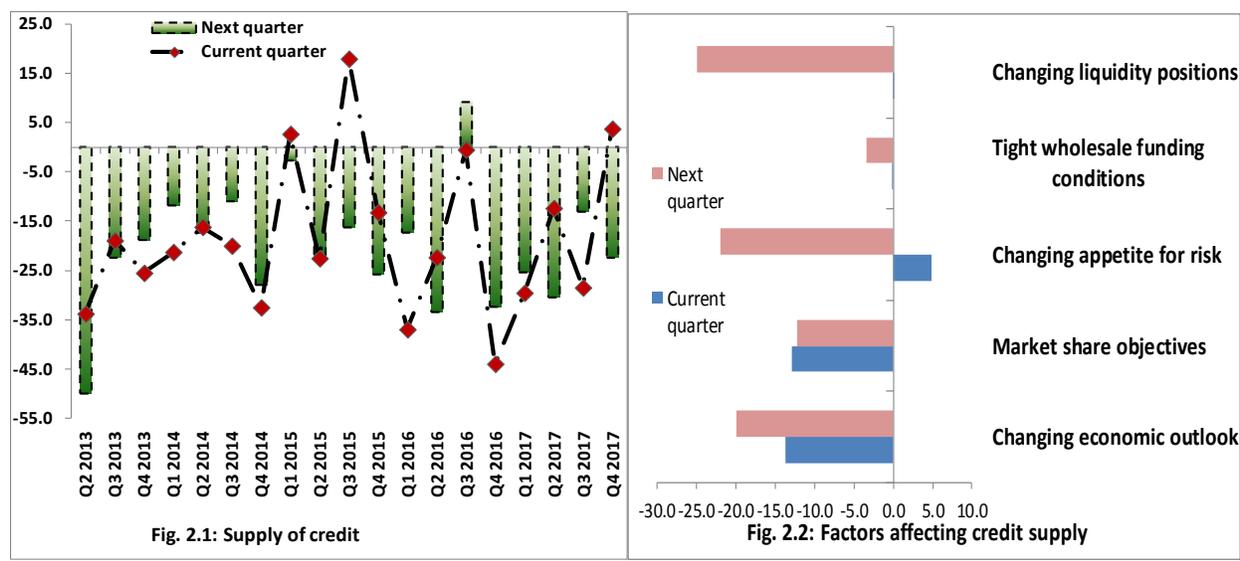
Maximum Loan to Value (LTV) ratios decreased in the current quarter but were expected to also increase in the next quarter. Lenders expressed their willingness to lend at low LTV ratios (75% or less) in both the current and next quarters. However, they expressed unwillingness to lend at high LTV (more than 75%) in the current quarter and the next quarter. The average credit quality on new secured lending improved in Q4 2017 and was expected to improve in Q1 2018.

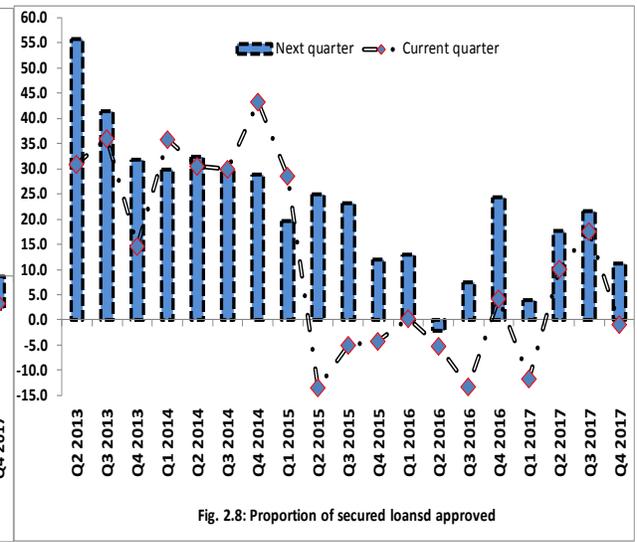
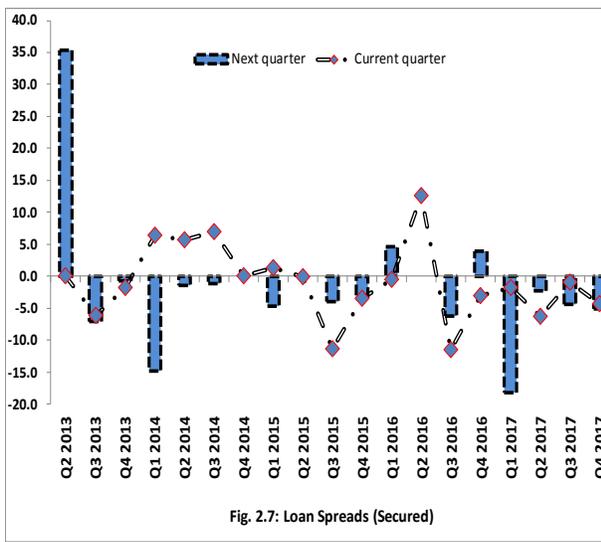
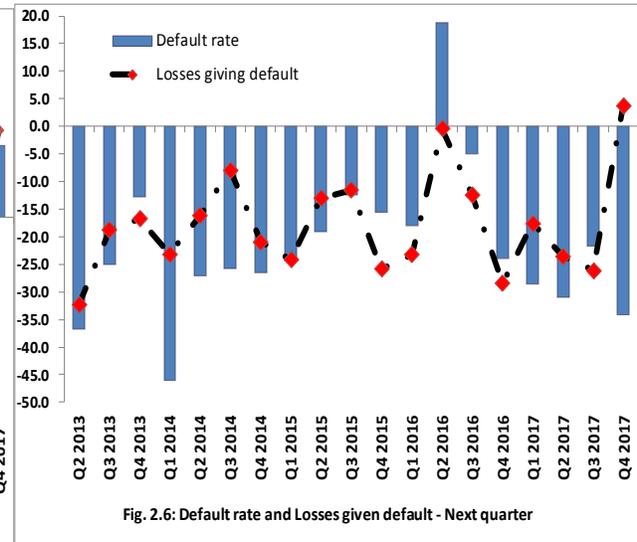
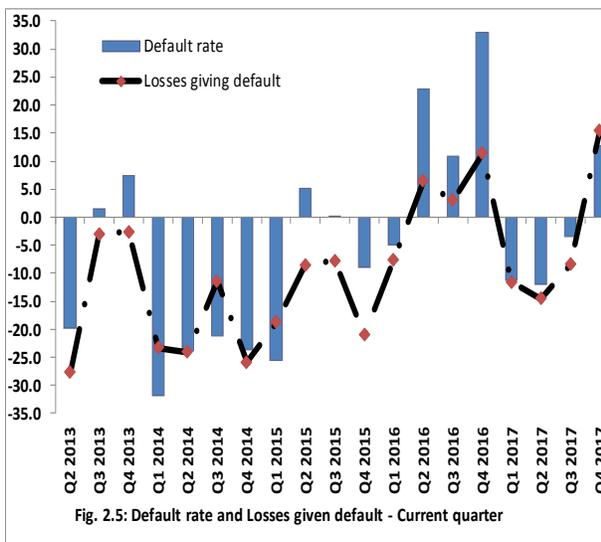
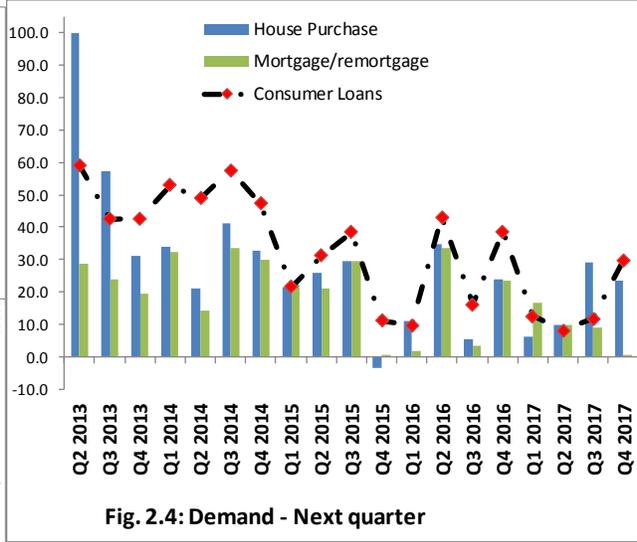
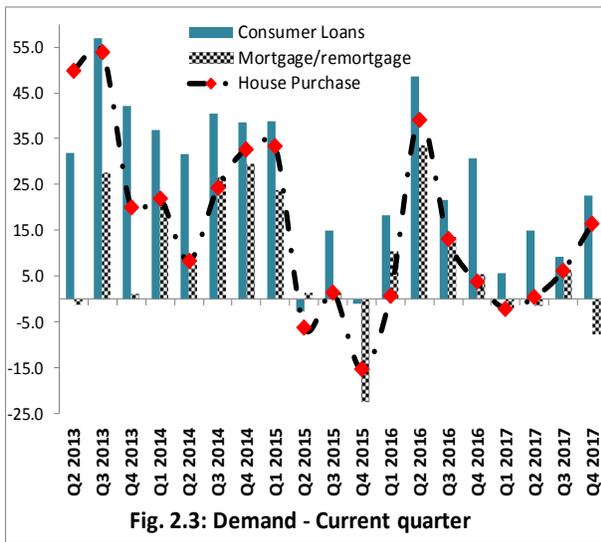
Lenders reported that the overall spreads on secured lending rates to households relative to MPR widened in Q4 2017 and was expected to further widen in the next quarter. Widened spreads were reported for prime, buy to let and other lending in both quarters (Fig. 2.7).

Households demand for lending for house purchase increased in Q4, 2017 and was expected to increase in the next quarter. Of the total demand, increase in households demand for prime lending was reported. Demand for secured lending on the prime was expected to increase in the next quarter (Figs. 2.3 and 2.4).

Households demand for consumer loans rose in the current quarter and is expected to rise in the next quarter. Demand for mortgage/remortgaging from households fell in Q4 2017 but is expected to rise in Q1 2018.

Secured loan performance, as measured by default rates, worsened in Q4 2017 but is expected to improve in Q1 2018. However, loss given default worsened in the current quarter and it is expected to worsen in the next quarter (Figs. 2.5 and 2.6).





### 3.0 Unsecured lending to households

The availability of unsecured credit provided to households rose in the current quarter and was expected to rise in the next quarter. Lenders reported higher appetite for risk and brighter economic outlook as the major factors that contributed to the increase in Q4 2017 (Figs. 3.1 and 3.2).

Despite lenders' resolve to tighten the credit scoring criteria for total unsecured loan applications in the review quarter, the proportion of approved total loan applications for households increased. Lenders expect to still loosen the credit scoring criteria in the next quarter, but anticipated that the total loans applications to be approved in Q1 2018 will rather decrease.

The proportion of approved credit card loans increased in Q4 2017 despite the lenders' stance on the credit scoring criteria for granting credit card loans. However, the proportion of approved overdraft/personal loans applications decreased.

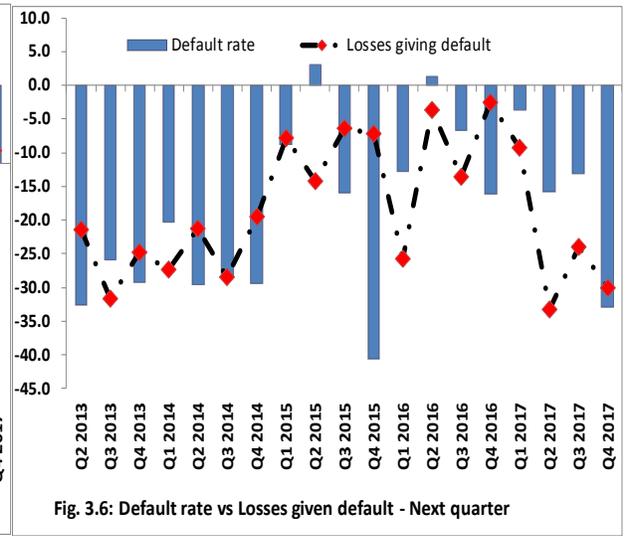
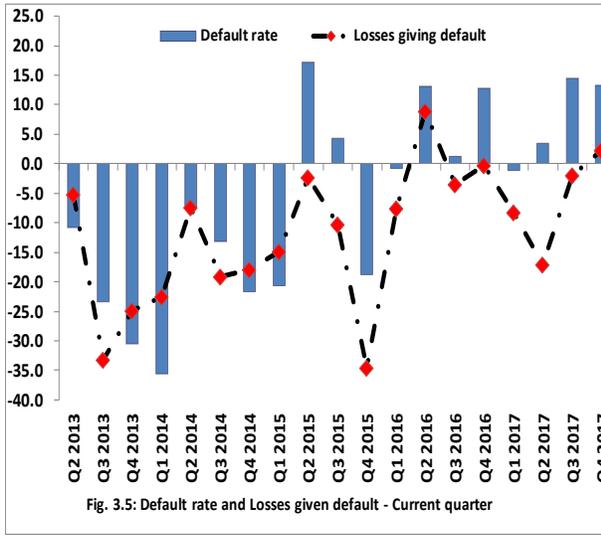
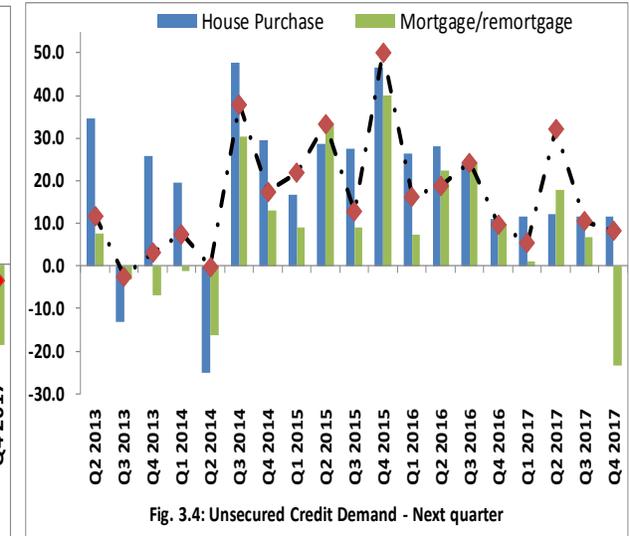
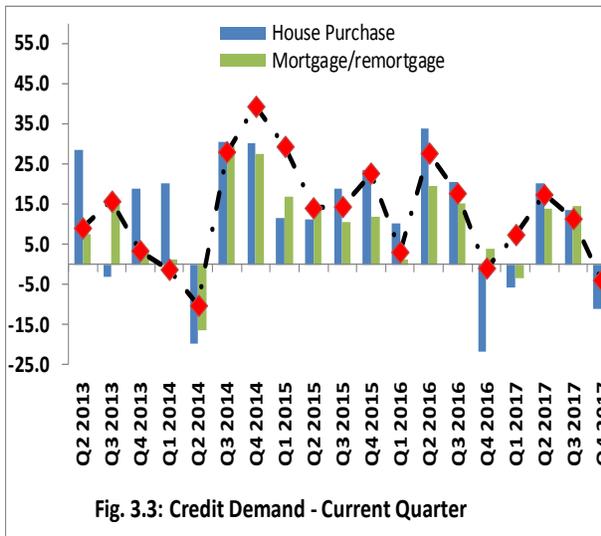
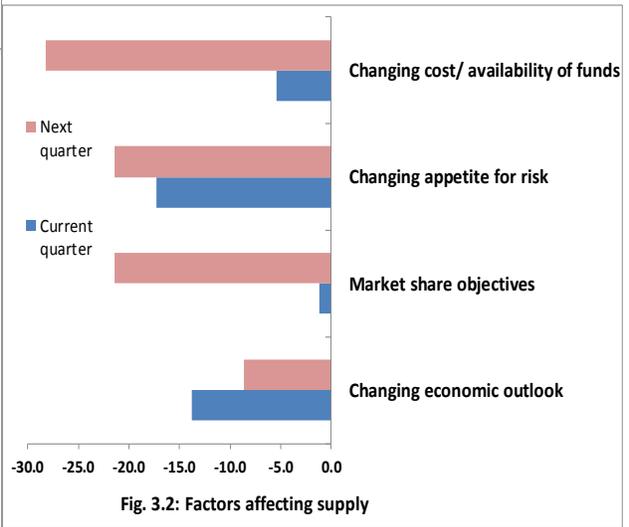
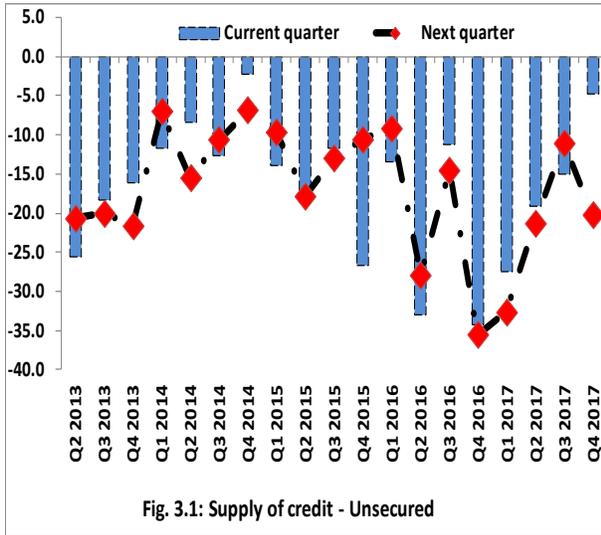
Lenders reported that spreads on credit card lending narrowed in Q4 2017 and was expected to remain narrow in the next quarter. Spreads on unsecured overdrafts/personal loans on approved new loan applications narrowed in the current quarter and was expected to further narrow in the next quarter. Overall spreads on unsecured lending narrowed in the current quarter, and was expected to narrow in the next quarter (Fig. 3.7)

The limit on unsecured credit cards on approved new loan applications decreased in Q4 2017 and was expected to decrease further in the next quarter. The minimum proportion of credit card balances to be paid on approved new loan applications increased in the review quarter, and was expected to further increase in the next quarter.

Maximum maturities on approved unsecured new loan applications were shortened in the current quarter, and lenders anticipated that they will remain shortened in the next quarter.

Demand for unsecured credit card lending from households decreased in Q4 2017 but was expected to increase in Q1 2018. Similarly, demand for unsecured overdraft/personal loans from households decreased in Q4 2017 but was expected to increase in Q1 2018 (Figs. 3.3 and 3.4).

Lenders experienced higher default rates on credit card and overdrafts/personal lending to households in the current quarter. They however, expect improvement in default rates in the next quarter. Losses given default on total unsecured loans to households worsened in Q4 2017 but were expected to improve in the next quarter (Figs. 3.5 and 3.6).



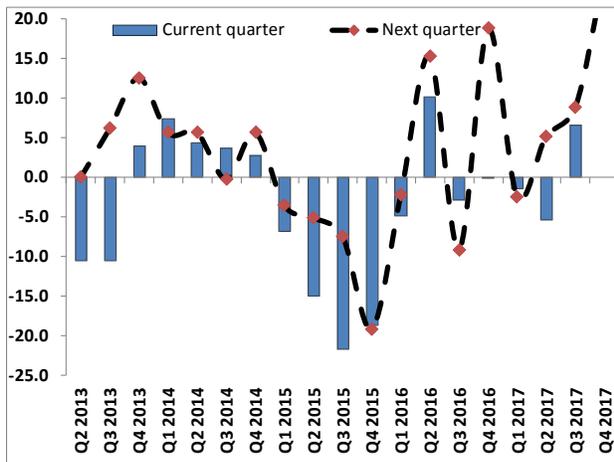


Fig. 3.7: Loan spreads (Unsecured)

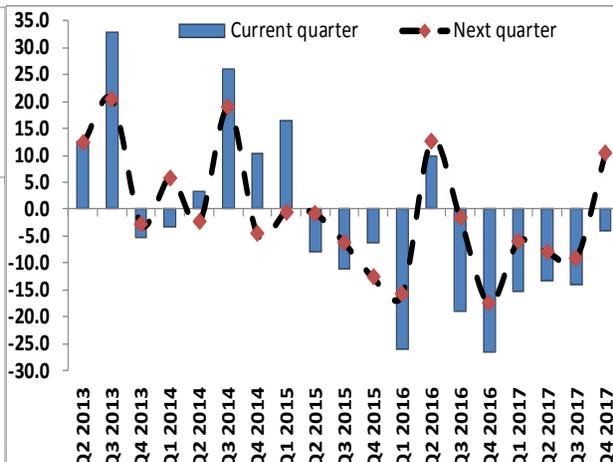


Fig. 3.8: Proportion of unsecured loans approved

#### 4.0 Lending to corporates and small businesses

Credit conditions in the corporate sector vary by size of the business. The survey asked lenders to report developments in the corporate sector by large and medium-size PNFCs, OFCs and small businesses<sup>1</sup>.

The overall availability of credit to the corporate sector increased in Q4 2017 and was expected to increase in Q1 2018. This was driven by brighter economic outlook, market share objectives, favorable liquidity conditions and tight wholesale funding conditions. Lenders reported that the prevailing commercial property prices negatively influenced credit availability of the commercial real estate sector in the current quarter. Similarly, lenders expect the prevailing commercial property prices to negatively influence secured lending to PNFCs in the current quarter.

Availability of credit increased for all businesses sizes Q4 2017. Lenders expect the same trend in the next quarter (Fig. 4.1).

Changes in spreads between bank rates and MPR on approved new loan applications to the small businesses and OFCs narrowed in Q4 2017, while that of medium and large PNFCs widened. Spreads were expected to narrow for small businesses but widen for all other business sizes in Q1 2018 (Figs. 4.7 and 4.8).

The proportion of loan applications approved for all businesses sizes increased in the current quarter, and are expected to further increase in Q1 2018.

Lenders required stronger loan covenants from all sized businesses in the current and next quarters. Fees/commissions on approved new loan applications rose for all firm sized

<sup>1</sup> Small businesses are defined as those with an annual turnover of under ₦5 million. Medium-size corporates are defined as those with an annual turnover of between ₦5 million and ₦100 million. Large corporates are defined as those with an annual turnover of more than ₦100 million

businesses except for medium PNFCs in the current quarter, and were expected to rise for all firm size except for OFCs in the next quarter.

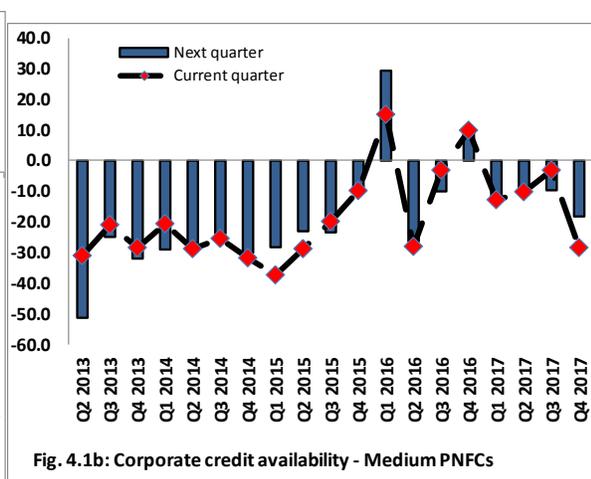
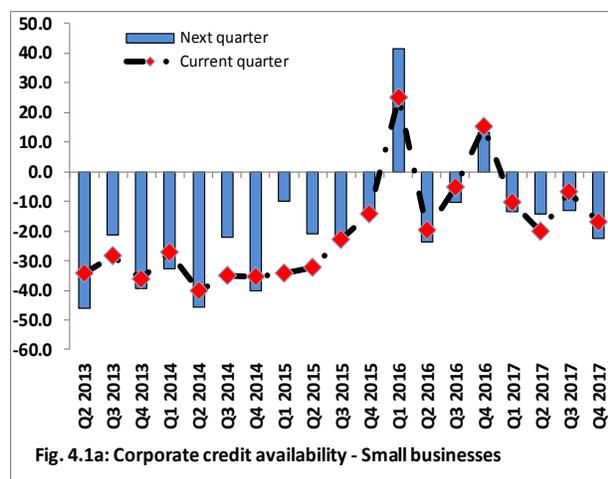
All firm sizes did not benefitted from an increase in maximum credit lines on approved new loan applications in Q4 2017. Similarly, all firm sizes expected to not benefit from an increase in maximum credit lines on approved new loan applications in Q1 2018, with the exception of OFCs.

More collateral requirements were demanded from all firm sizes on approved new loan application in Q4 2017. Similarly, lenders will demand for more collateral from all firm sizes in the next quarter.

Demand for corporate lending from small businesses, medium and large PNFCs increased in the current quarter, and were also expected to increase in the next quarter. Demand for overdrafts/personal loans in Q4 2017 was higher in comparison with other loan types. The most significant factors that influenced demand for lending in the review quarter were the increase in inventory finance and capital investment, and they were expected to remain the main drivers in the next quarter (Figs. 4.3 and 4.4).

Corporate loan performance as measured by the default rates improved for all sized business, except for small businesses, in the review quarter. Lenders also expect lower default rates on lending to all sized businesses in the next quarter. (Figs. 4.5 and 4.6).

The average credit quality on newly arranged PNFCs borrowing facilities improved for both quarters. The target hold levels<sup>2</sup> associated with corporate lending improved in the current quarter and was expected to improve further in Q1 2018. Loan tenors on new corporate loans deteriorated in Q4 2017 but were expected to improve further in the next quarter. Draw down on committed lines by PNFCs improved in the current quarter, and is expected to improve in the next quarter.



<sup>2</sup> Share of risks that lenders wish to hold of deals that they underwrite in the short term

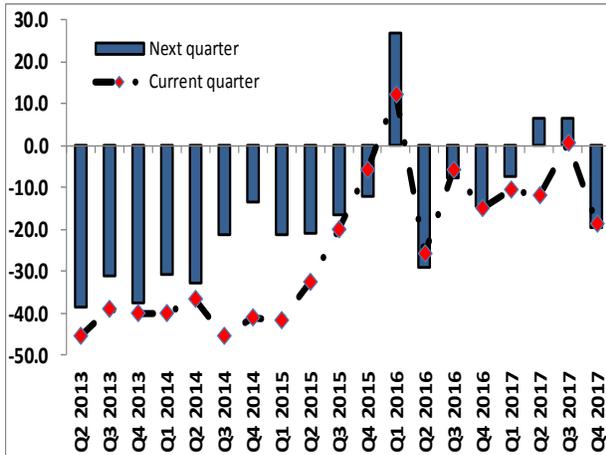


Fig. 4.1c: Corporate credit availability - Large PNFCs

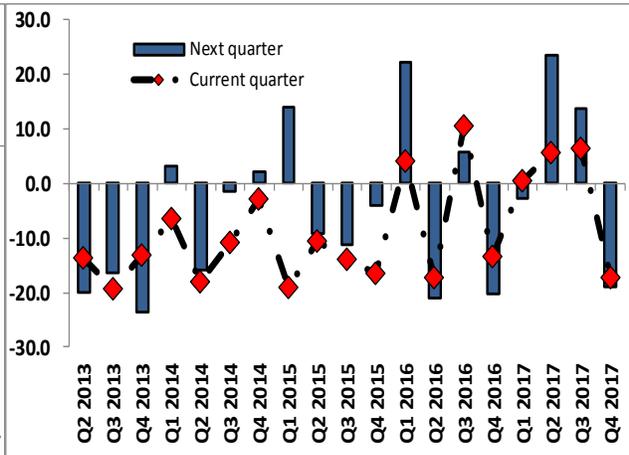


Fig. 4.1d: Corporate credit availability - OFCs

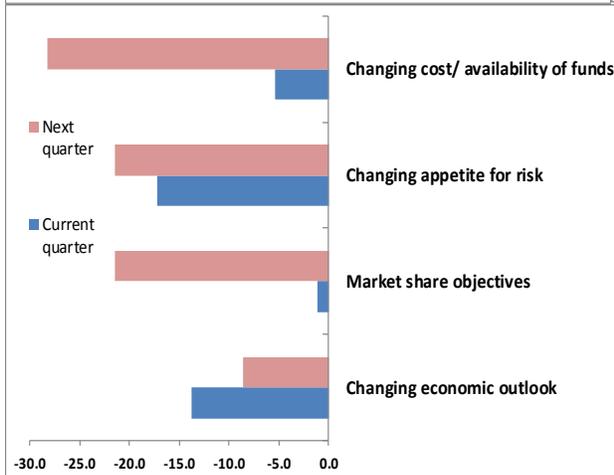


Fig. 3.2: Factors affecting supply

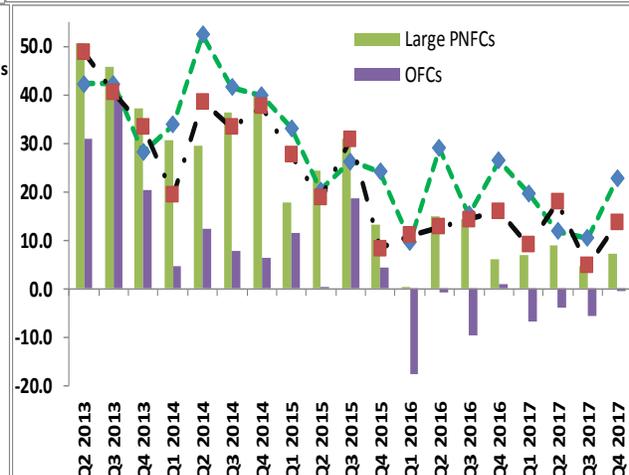


Fig. 4.3: Corporate Credit demand - Current quarter

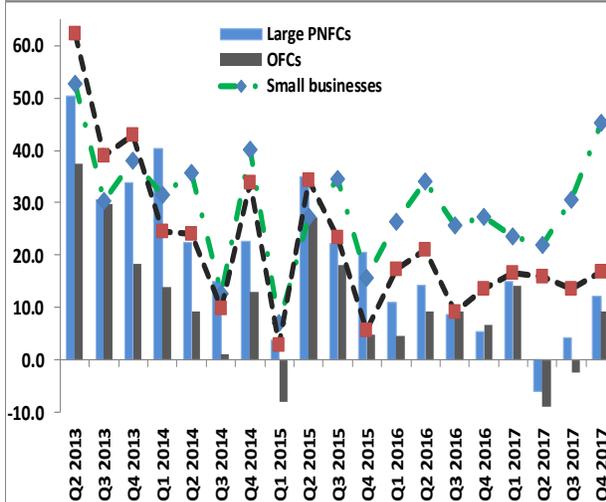


Fig. 4.4: Corporate Credit demand - Next quarter

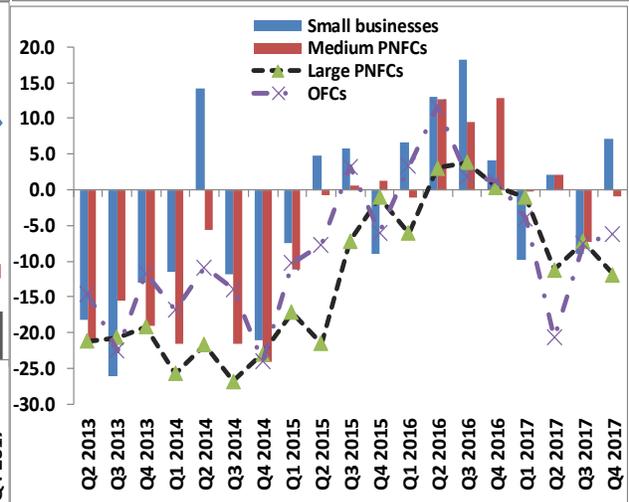


Fig. 4.5: Corporate Credit default - Current quarter

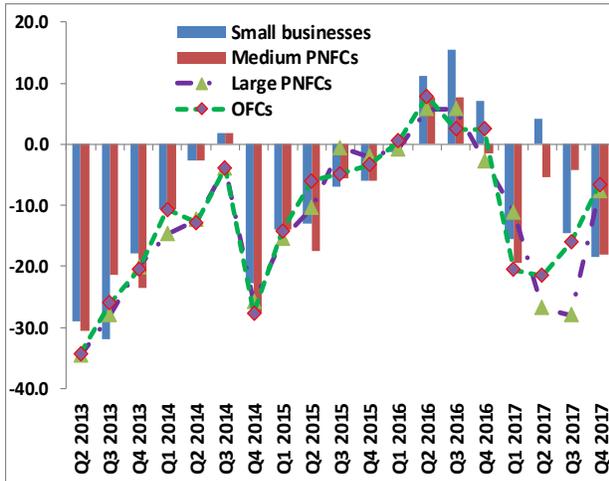


Fig. 4.6: Corporate Credit default - Next quarter

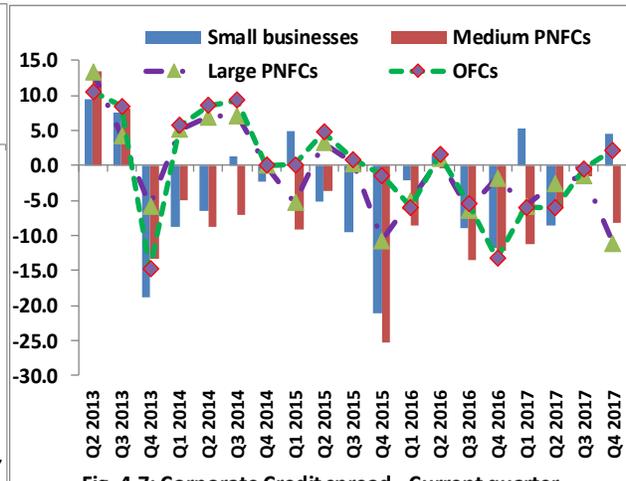


Fig. 4.7: Corporate Credit spread - Current quarter

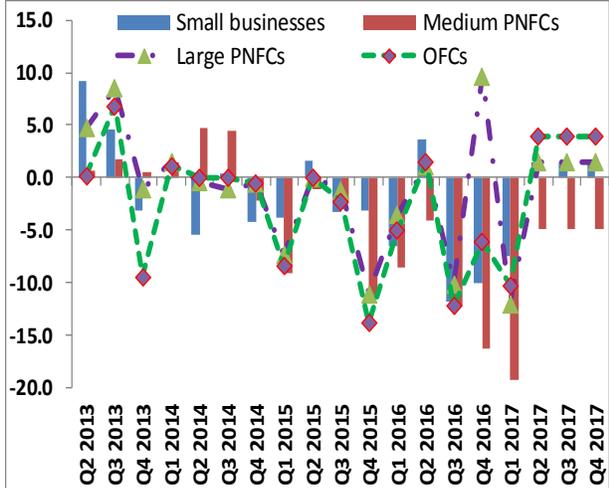


Fig. 4.8: Corporate Credit spread - Next quarter

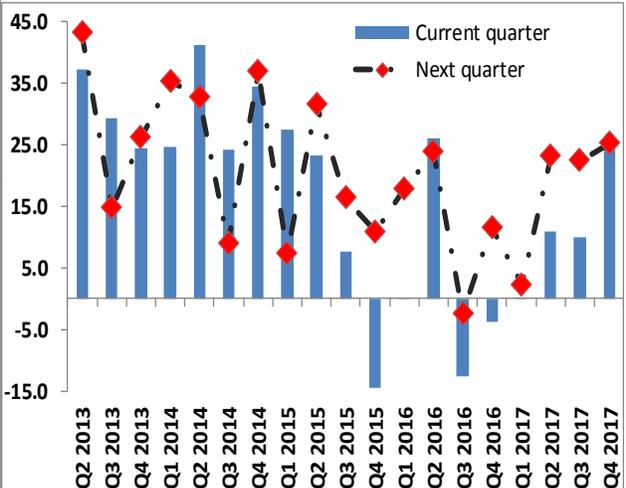


Fig. 4.9: Proportion of loans approved for small businesses

**Table 1: Analysis on Secured Lending to Households**

QUESTION		2014				2015				2016				2017				
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
1(a). How has demand for secured lending for House purchase from HOUSEHOLDS changed?	Current quarter	21.9	8.3	24.3	32.8	33.4	-6.1	1.5	-15.3	0.7	39.2	13.1	3.8	-2.0	0.5	6.2	16.5	
	Next quarter	34.1	21.0	41.1	32.8	21.7	26.0	29.4	-3.7	10.9	34.6	5.3	24.1	6.0	9.7	29.3	23.5	
	of which: Demand for prime lending	Current quarter	19.2	3.0	17.1	36.0	36.9	-5.2	6.0	5.8	0.5	39.4	13.0	-10.3	-2.1	5.7	6.9	18.6
	Next quarter	29.0	9.9	36.3	42.5	17.1	15.1	25.9	13.6	15.8	42.4	13.2	-14.7	12.1	11.0	10.1	21.2	
	of which: Demand for buy to let lending	Current quarter	-5.0	-14.8	8.8	19.7	23.5	-27.1	-13.0	-26.4	-11.9	19.8	2.0	6.7	-11.1	0.3	-13.0	-8.4
	Next quarter	22.9	-11.7	10.3	36.9	16.4	29.1	19.0	-19.5	-6.1	35.3	-7.3	0.7	0.8	0.0	-7.5	-10.2	
	of which: Demand for other lending	Current quarter	26.6	30.3	24.6	24.2	24.4	-13.5	-20.3	-28.1	-11.9	14.1	9.6	3.4	-12.9	-5.2	-11.8	19.5
	Next quarter	32.9	49.5	35.5	28.5	15.9	21.9	16.7	0.6	-6.5	29.8	-4.0	10.7	0.8	10.7	-8.8	27.6	
1(b). How has demand for secured lending for Consumer Loans from HOUSEHOLDS changed?	Current quarter	37.0	31.6	40.4	38.5	38.8	-2.8	15.0	-1.1	18.3	48.6	21.7	30.7	5.6	14.9	9.3	22.6	
Next quarter	53.0	49.0	57.5	47.4	21.5	31.2	38.4	11.0	9.7	43.2	16.2	38.6	12.5	8.2	11.7	29.6		
1(c). How has demand for secured lending for Mortgage/re-mortgage from HOUSEHOLDS changed?	Current quarter	20.7	8.6	26.5	29.6	23.7	1.3	1.5	-22.4	10.4	33.5	13.5	5.3	-2.0	-1.4	6.3	-7.7	
Next quarter	32.3	14.2	33.7	29.8	22.3	20.9	29.4	0.6	1.7	33.5	3.4	23.3	16.7	9.7	8.9	0.4		
2. How has demand for secured lending for small businesses from HOUSEHOLDS changed?	Current quarter	28.6	44.6	26.4	46.1	29.2	-7.7	0.5	-7.2	12.1	30.4	23.1	29.8	-1.0	21.8	17.6	7.9	
Next quarter	42.8	38.1	34.6	43.8	20.8	26.1	28.0	6.1	25.6	27.5	30.0	43.6	29.0	42.4	41.1	14.1		
3. How have credit scoring criteria for granting loan applications by HOUSEHOLDS changed?	Current quarter	0.3	0.0	0.0	-7.0	1.6	1.1	2.3	-24.4	3.8	11.9	11.9	20.4	6.4	13.4	7.1	-3.8	
Next quarter	0.3	-0.3	-4.3	-4.5	1.6	0.0	3.1	-11.1	0.5	12.8	10.4	29.9	9.4	9.7	-6.1	6.1		
4. How has the proportion of HOUSEHOLD loan applications being approved changed?	Current quarter	35.9	30.6	29.9	43.4	28.6	-13.5	-5.1	-4.2	0.2	-5.2	-13.2	4.1	-11.7	10.1	17.7	-0.9	
Next quarter	29.9	32.4	29.9	28.9	19.7	24.9	23.3	11.9	13.0	-2.2	7.5	24.3	3.9	17.7	21.7	11.2		
5(a). How have the overall secured lending spreads changed?	Current quarter	6.4	5.8	7.0	0.0	1.3	0.0	-11.4	-3.5	-0.5	12.5	-11.5	-3.1	-1.7	-6.2	-0.9	-4.3	
	Next quarter	-14.8	-1.4	-1.1	0.0	-4.7	0.0	-3.9	-3.5	4.6	0.0	-6.2	4.0	-18.2	-2.3	-4.3	-5.0	
	of which: Spreads on prime lending	Current quarter	-6.1	6.4	-0.1	-1.9	-1.7	-2.0	-16.5	-4.0	-0.6	9.6	-4.7	-4.5	-3.0	-6.2	-5.1	-4.3
	Next quarter	-11.7	-1.5	-1.2	0.0	-5.5	0.0	-4.3	-9.2	5.0	2.6	-0.2	-17.0	-18.1	-2.3	-4.3	-5.0	
of which: Spreads on buy to let lending	Current quarter	7.2	6.7	9.1	0.0	0.2	-0.1	-8.8	-3.8	2.8	13.2	-3.4	-14.1	-0.1	-4.5	-4.3	-4.3	
	Next quarter	-16.5	-0.9	-0.9	0.0	-5.7	0.0	-5.0	-14.5	7.3	3.1	-0.2	4.5	-19.2	-2.6	-5.0	-5.0	
	of which: Spreads on other lending	Current quarter	9.6	13.4	8.2	0.0	0.2	-0.1	-13.0	-3.5	2.2	15.1	-4.1	-8.2	-4.9	-4.4	-4.9	-4.3
	Next quarter	-18.7	4.7	-1.3	0.0	-6.0	0.0	-9.7	-3.5	6.2	3.6	-9.2	-7.2	-18.7	-2.5	-4.9	-5.0	
5(b). How have fees on secured lending changed?	Current quarter	2.9	-0.9	-5.2	0.0	2.2	-14.3	-19.2	0.0	0.0	0.0	0.0	-25.7	-4.2	-1.1	6.5	0.0	
Next quarter	4.9	0.0	-4.2	0.0	-4.2	-5.1	-3.8	0.0	0.0	0.0	-7.1	-23.1	-4.3	5.7	-1.1	0.0		
5(c). How have the maximum loan to value ratios changed?	Current quarter	4.4	0.0	0.0	2.7	-10.9	8.1	-3.8	-11.4	0.0	0.0	0.0	-10.2	0.0	-3.3	-7.2	10.3	
Next quarter	-0.6	0.0	-4.5	0.0	-6.6	0.0	-3.8	-11.4	0.0	0.0	0.0	-23.1	0.0	5.7	-1.1	0.0		
5(d). How have the maximum loan to income ratios changed?	Current quarter	4.0	0.5	-1.6	-4.8	0.0	-4.6	-3.8	-4.1	3.6	0.0	0.0	-1.1	0.0	-3.3	-1.1	-1.3	
Next quarter	-1.1	0.0	-4.5	-2.4	-4.5	-5.1	-3.8	-2.0	-3.0	0.0	0.0	-11.5	0.0	7.6	-1.1	0.0		
6. How has the availability of secured credit provided to households changed?	Current quarter	-21.3	-16.2	-20.0	-32.5	2.6	-22.6	18.0	-13.1	-36.9	-22.4	-0.5	-44.0	-29.6	-12.5	-28.4	3.8	
	Next quarter	-11.8	-17.3	-10.9	-27.9	-2.6	-22.5	-16.2	-25.8	-17.3	-33.3	9.1	-32.4	-25.5	-30.4	-13.0	-22.5	
Factors contributing to changes in credit	Changing economic outlook	Current quarter	-14.4	-11.2	-2.6	-38.2	2.6	-43.8	-16.2	-57.0	-54.1	-40.3	-55.0	-48.4	-33.4	-28.2	-32.7	-13.7
	Next quarter	-11.3	-9.3	-6.3	-35.5	-13.2	-30.4	-25.2	-47.2	-18.0	-21.8	-24.8	-22.7	-27.9	-30.5	-16.1	-20.0	
Market share objectives	Current quarter	-29.8	-23.4	-20.0	-24.5	-12.6	-30.7	-4.0	-35.3	-30.4	-19.3	-22.7	-23.8	-21.1	-0.7	-24.0	-12.8	
	Next quarter	-23.4	-18.9	-21.4	-23.4	-11.0	-21.6	-22.7	-29.5	-19.8	-31.3	3.0	-8.4	-19.4	-8.1	-27.7	-12.2	
Changing appetite for risk	Current quarter	-7.4	-7.4	-17.7	-16.5	-14.2	-51.0	-22.2	-47.0	-28.2	-35.1	-33.7	-23.0	-25.0	-23.1	-21.2	4.8	
	Next quarter	-7.7	-10.9	-18.2	-27.3	-4.5	-39.1	-19.2	-35.1	-10.6	-21.2	-6.5	-28.2	-23.1	-19.3	-37.1	-22.0	
Tight wholesale funding conditions	Current quarter	-4.0	-17.9	-9.8	-11.6	6.3	-24.4	-4.4	-38.3	-19.3	-17.3	-24.7	-40.1	-32.4	-13.8	-21.0	0.0	
	Next quarter	-7.8	-6.4	-2.3	-10.9	0.6	-12.3	2.7	-22.9	-6.3	-18.4	-19.9	-33.1	-31.5	-26.4	-32.8	-3.4	
Changing liquidity positions	Current quarter	-9.2	-22.9	-5.5	-29.5	15.3	-27.6	5.8	-33.7	-22.9	-23.2	-30.7	-27.9	-17.7	-24.1	-30.4	0.2	
	Next quarter	-24.6	-13.0	-0.5	-27.9	8.1	-19.7	-8.6	-24.9	-12.6	-19.8	-21.2	-28.2	-17.5	-31.2	-44.3	-24.9	
7. Has the default rate on secured loans to households changed?	Current quarter	-31.9	-23.9	-21.1	-23.7	-25.5	5.2	0.1	-9.0	-5.0	22.9	10.9	33.0	-11.3	-12.1	-3.5	12.7	
Next quarter	-46.0	-27.0	-25.7	-26.4	-24.3	-19.2	-12.5	-15.5	-18.0	18.8	-4.9	-24.0	-28.6	-30.9	-21.6	-34.1		
8. How have losses given default to households changed?	Current quarter	-23.4	-24.1	-11.4	-25.9	-18.7	-8.6	-7.7	-21.0	-7.6	6.5	3.0	11.4	-11.5	-14.5	-8.4	15.5	
	Next quarter	-23.1	-16.1	-7.9	-20.9	-24.1	-13.0	-11.5	-25.8	-23.2	-0.4	-12.4	-28.4	-17.6	-23.6	-26.1	3.7	
9. How has the average credit quality of new secured lending to HOUSEHOLDS changed?	Current quarter	33.8	33.7	35.3	22.3	26.6	30.5	25.2	30.9	25.3	22.7	20.9	27.7	25.1	15.0	14.0	-0.5	
	Next quarter	38.9	36.9	43.4	37.3	28.2	32.4	29.2	20.5	28.5	17.9	11.4	2.9	34.3	12.2	1.1	-8.4	
10. How has the availability of households secured credit to the following types of borrowers changed:	Borrowers with low loan to value ratios (75% or less)	Current quarter	14.4	18.6	13.4	3.9	-8.2	11.7	20.0	-17.1	9.3	-12.1	-13.5	-16.2	-9.4	8.2	0.0	4.8
		Next quarter	10.4	6.9	4.9	10.7	-12.6	6.5	16.7	-20.8	12.3	-13.3	-22.3	-2.9	-6.2	11.6	15.1	9.6
	Borrowers with high loan to value ratios (more than 75% )	Current quarter	-5.5	-3.0	-12.7	12.7	-9.2	0.0	-0.1	-9.7	12.9	-15.0	-5.0	-11.8	-7.5	-2.1	-19.0	-20.3
		Next quarter	-2.1	-9.2	-10.4	1.9	-9.2	-8.5	-2.3	-6.2	-2.6	-17.1	-7.7	-3.4	-3.1	-2.8	-26.8	-8.9

**Table 2: Analysis on Unsecured Lending to Households**

QUESTIONS		2014				2015				2016				2017				
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
1(a). How has demand for unsecured credit cards lending from HOUSEHOLDS changed?	Current quarter	20.3	-19.7	30.4	30.3	11.5	11.1	18.9	23.6	10.2	33.9	20.4	-21.8	-5.6	20.3	13.4	-11.1	
	Next quarter	19.6	-25.0	47.7	29.4	16.7	28.7	27.4	46.4	26.4	28.0	23.7	10.9	11.5	12.1	11.6	11.6	
1(b). How has demand for unsecured overdraft/ personal loans from HOUSEHOLDS changed?	Current quarter	-1.3	-10.2	28.0	39.4	29.4	14.0	14.3	22.6	3.2	27.7	17.6	-1.1	7.2	17.4	11.5	-4.0	
	Next quarter	7.5	-0.1	38.0	17.4	21.9	33.4	12.8	50.1	16.4	18.7	24.3	9.8	5.4	32.1	10.6	8.2	
1(c). How has demand for total unsecured lending from HOUSEHOLDS changed?	Current quarter	1.3	-16.4	29.4	27.6	16.7	14.0	10.7	11.9	1.2	19.6	15.1	3.8	-3.5	14.0	14.5	-20.0	
	Next quarter	-1.3	-16.4	30.4	13.0	9.0	33.4	9.1	39.9	7.2	22.3	24.3	9.8	1.0	18.0	6.8	-23.4	
2(a). How has demand for unsecured credit cards lending from SMALL BUSINESSES changed?	Current quarter	-8.1	-9.2	21.4	13.3	-4.1	11.1	13.6	-12.6	22.6	28.3	10.9	9.1	-6.8	23.3	5.5	21.2	
	Next quarter	-13.8	-4.0	7.6	-2.2	15.6	10.8	19.3	15.2	17.4	22.4	19.0	16.0	-16.0	20.1	13.4	-5.9	
2(b). How has demand for unsecured overdraft/ personal loans from SMALL BUSINESSES changed?	Current quarter	-4.6	7.2	8.6	18.8	1.2	6.6	2.4	-3.1	28.0	28.3	17.3	-3.7	9.5	29.3	16.5	12.0	
	Next quarter	-1.7	11.4	10.9	4.5	17.0	-1.8	7.4	19.3	26.6	27.5	16.5	9.8	4.5	37.9	22.3	-17.9	
2(c). How has demand for total unsecured lending from SMALL BUSINESSES changed?	Current quarter	-0.6	-5.0	7.4	15.6	-1.6	-1.6	2.6	-5.3	23.2	27.5	10.5	2.0	0.1	21.8	13.6	-2.7	
	Next quarter	-2.9	-7.4	3.0	4.1	17.7	-1.8	8.2	11.6	23.3	29.8	16.5	9.8	-0.3	28.2	2.1	-15.1	
3(a). How have credit scoring criteria for granting credit card loan applications by HOUSEHOLDS changed?	Current quarter	-2.9	-4.8	-2.5	-5.6	0.0	13.8	8.0	1.1	4.8	13.8	20.8	28.6	2.5	14.6	0.0	18.7	
	Next quarter	-9.0	-3.0	-5.3	-4.7	0.8	13.8	20.7	-12.9	7.6	14.7	-4.8	31.5	7.9	32.0	5.9	26.5	
3(b). How have credit scoring criteria for granting overdraft/personal loan applications by HOUSEHOLDS changed?	Current quarter	10.5	11.1	1.5	-2.2	0.0	12.4	6.8	0.9	3.8	13.9	22.7	32.6	8.3	23.3	6.3	16.4	
	Next quarter	7.6	0.0	-2.7	-4.5	1.6	12.4	17.7	-10.9	6.8	14.9	-3.7	28.0	6.9	29.5	11.0	0.0	
3(c). How have credit scoring criteria for granting total unsecured loan applications by HOUSEHOLDS changed?	Current quarter	13.4	12.3	1.5	0.0	0.0	12.4	19.4	3.1	3.8	15.4	22.7	32.6	3.0	24.6	7.2	5.3	
	Next quarter	8.0	0.0	-2.8	0.0	-0.5	12.4	19.4	-9.1	11.9	16.4	-3.7	28.6	7.6	32.5	12.5	-12.9	
4(a). How has the proportion of HOUSEHOLD credit card loan applications being approved changed?	Current quarter	3.8	20.9	37.2	28.6	28.7	8.5	11.8	1.4	-13.2	11.1	-15.0	-12.6	-14.1	-2.9	-1.0	0.0	
	Next quarter	12.6	17.9	25.9	25.7	4.8	28.5	17.1	1.4	1.7	11.1	3.5	-2.5	-2.9	-2.9	-13.9	13.3	
4(b). How has the proportion of HOUSEHOLD overdraft/personal loan applications being approved changed?	Current quarter	6.0	18.7	33.3	12.1	29.8	-6.3	-1.0	-4.3	-22.7	13.2	-18.9	-14.8	-18.3	-16.7	-16.6	-1.3	
	Next quarter	5.8	-2.3	18.9	-4.5	-0.5	-0.8	-6.2	-12.7	-15.9	12.7	-1.7	-17.5	-6.0	-7.9	-9.1	10.3	
4(c). How has the proportion of HOUSEHOLD total loan applications being approved changed?	Current quarter	-3.3	3.3	25.9	10.5	16.5	-7.9	-11.2	-6.3	-26.0	10.0	-18.9	-26.5	-15.3	-13.4	-14.0	-4.0	
	Next quarter	5.8	-2.3	18.9	-4.5	-0.5	-0.8	-6.2	-12.7	-15.9	12.7	-1.7	-17.5	-6.0	-7.9	-9.1	10.3	
5(a). How have spreads on credit cards changed?	Current quarter	9.0	6.2	1.9	6.9	-3.1	-14.4	-15.5	-8.2	-12.9	-1.0	-8.1	6.5	-5.5	-9.1	3.3	0.0	
	Next quarter	6.2	5.0	-0.5	6.9	0.8	0.0	-2.7	-8.4	-2.9	14.2	-3.7	21.2	-2.6	5.7	12.8	13.3	
5(b). How have spreads on overdraft/personal loans changed?	Current quarter	2.4	3.5	-2.5	2.4	-10.3	-10.5	-19.9	-13.3	-5.7	4.3	-2.8	-0.1	-9.1	-11.6	1.7	0.0	
	Next quarter	5.4	3.7	1.8	5.6	0.7	-0.5	-2.3	-18.5	-3.1	9.0	-9.2	18.9	-2.2	5.1	-2.2	23.3	
5(c). How have spreads on overall unsecured lending changed?	Current quarter	7.4	4.4	3.7	2.8	-6.9	-15.0	-21.8	-18.7	-4.9	10.1	-2.8	-0.1	-1.4	-5.4	6.6	0.0	
	Next quarter	5.6	5.7	-0.2	5.7	-3.6	-5.2	-7.5	-19.2	-2.3	15.3	-9.2	18.9	-2.4	5.2	8.9	25.8	
5(d). How have unsecured credit card limits changed?	Current quarter	-6.7	-0.2	-3.6	0.0	-3.1	-0.6	-14.3	0.0	3.8	11.5	-3.7	4.4	-2.5	2.9	10.2	5.5	
	Next quarter	0.0	-1.2	0.0	0.0	0.0	-0.6	0.0	11.8	10.9	16.6	-11.6	21.5	2.8	6.2	13.6	5.5	
5(e). How has the minimum proportion of credit cards balances to be paid changed?	Current quarter	-2.9	12.8	-1.9	1.7	1.6	0.0	0.0	-0.5	2.3	11.4	0.4	-1.2	-0.8	1.0	3.4	0.0	
	Next quarter	0.6	-0.6	1.2	2.1	1.6	0.0	0.0	21.3	6.3	11.4	-6.1	4.9	5.0	9.4	20.9	11.6	
5(f). How have maximum maturities on loans changed?	Current quarter	-1.2	4.8	-0.5	2.0	5.1	12.9	10.9	13.6	2.3	11.6	3.0	3.4	4.7	7.0	6.4	2.4	
	Next quarter	1.2	14.2	1.9	2.0	6.1	20.2	13.8	6.5	2.3	16.7	3.1	6.6	8.7	-9.1	6.4	25.7	
6. How has the availability of unsecured credit provided to households changed?	Current quarter	-11.7	-8.3	-12.7	-2.3	-13.9	-18.6	-11.7	-26.6	-13.5	-33.1	-11.3	-34.3	-27.6	-19.2	-15.0	-4.7	
	Next quarter	-7.0	-15.5	-10.6	-6.9	-9.7	-17.8	-13.0	-10.6	-9.2	-27.9	-14.5	-35.5	-32.7	-21.3	-11.0	-20.2	
Factors contributing to changes in credit availability	Changing economic outlook	Current quarter	-10.4	-9.9	-15.1	-33.2	-2.6	-5.2	-15.8	-42.2	-25.7	-45.8	-10.6	-38.6	-44.9	-23.9	-20.3	-13.8
	Next quarter	-9.9	-9.9	-7.9	-33.0	-8.4	-9.2	-11.7	-28.6	-13.4	-24.3	-10.2	-41.6	-43.3	-30.6	-0.2	-8.6	
Market share objectives	Current quarter	-31.1	-17.0	-26.0	-25.3	-10.1	-22.5	-7.9	-25.9	-15.0	-27.1	-18.0	-5.8	-22.4	11.5	-11.5	-1.1	
	Next quarter	-18.3	-19.9	-23.4	-17.6	-17.7	-21.7	-4.4	-15.1	-20.4	-26.9	-15.4	-7.4	-29.6	-14.4	4.3	-21.4	
Changing appetite for risk	Current quarter	-6.2	2.6	-13.6	-19.2	-7.6	-13.8	-16.6	-39.6	-29.2	-32.0	-24.6	-29.2	-33.4	-14.0	-14.2	-17.3	
	Next quarter	-5.2	-4.4	-10.8	-21.7	-18.8	-14.9	-10.2	-26.2	-17.9	-27.9	-24.1	-30.1	-32.4	-19.2	16.9	-21.4	
Changing cost/ availability of funds	Current quarter	-25.6	-22.7	-27.6	-30.5	-22.8	-25.3	-11.2	-30.5	0.8	-24.1	-8.2	-19.0	-15.6	-19.2	-10.0	-5.4	
	Next quarter	-17.7	-25.6	-23.5	-30.3	-13.6	-23.9	-13.0	-28.2	-9.2	-18.4	-8.3	-22.2	-20.4	-29.7	1.8	-28.2	
7(a). How has the default rate on credit card loans to households changed?	Current quarter	-26.5	-21.8	-21.2	-29.2	-13.4	18.3	1.6	-31.9	-10.1	5.2	-8.4	19.1	-13.3	1.6	0.6	12.6	
	Next quarter	-20.5	-22.6	-27.3	-29.2	-5.8	3.5	-20.3	-29.9	-12.5	2.7	-12.2	-16.8	-32.5	-21.6	-21.2	-25.9	
7(b). How has the default rate on overdraft/ personal loans to households changed?	Current quarter	-35.7	-4.2	-11.2	-24.2	-20.3	26.5	3.9	-18.8	3.1	12.9	1.3	12.8	-11.1	14.7	3.2	0.4	
	Next quarter	-20.3	-27.9	-28.3	-34.9	-9.2	3.3	-19.1	-40.6	-8.9	3.7	-7.0	-16.1	-25.3	-14.2	-13.1	-29.7	
7(c). How has the default rate on total unsecured loans to households changed?	Current quarter	-35.7	-7.4	-13.2	-21.7	-20.6	17.2	4.3	-18.8	-0.7	13.1	1.3	12.8	-1.0	3.4	14.4	13.4	
	Next quarter	-20.3	-29.6	-28.3	-29.4	-8.8	3.1	-16.0	-40.6	-12.7	1.4	-6.7	-16.1	-3.6	-15.9	-13.1	-32.9	
8(a). How have losses given default on credit card loans to households changed?	Current quarter	-5.8	-6.2	-16.0	-33.8	-10.3	-0.4	-11.2	-13.9	6.5	15.6	1.7	13.6	1.2	0.7	3.7	19.6	
	Next quarter	-24.9	-14.1	-27.3	-24.6	-2.0	-15.8	-11.4	-1.7	-14.0	-2.4	-12.2	-27.7	-8.1	-23.8	-14.5	-41.9	
8(b). How have losses given default on overdraft/personal loans to households changed?	Current quarter	-22.5	-7.0	-17.4	-18.0	-10.0	0.2	-9.3	-23.2	-7.6	8.9	-3.5	-0.3	-7.6	-15.2	-1.8	2.0	
	Next quarter	-28.3	-20.1	-27.4	-19.6	-3.5	-14.9	-10.4	-12.2	-30.8	-8.7	-20.5	-7.5	-13.2	-34.6	-26.4	-26.4	
8(c). How have losses given default on total unsecured loans to households changed?	Current quarter	-22.5	-7.4	-19.1	-18.0	-14.8	-2.4	-10.2	-34.6	-7.6	8.9	-3.5	-0.3	-8.3	-17.0	-2.0	2.3	
	Next quarter	-27.3	-21.3	-28.5	-19.6	-7.7	-14.2	-6.3	-7.1	-25.7	-3.6	-13.6	-2.6	-9.2	-33.3	-24.0	-30.0	
9(a). How has the average credit quality of new credit card lending to HOUSEHOLDS changed?	Current quarter	-15.8	21.9	19.8	21.6	22.0	8.4	2.2	26.7	6.2	10.2	9.2	5.8	11.5	26.9	11.4	18.7	
	Next quarter	-9.2	16.6	26.9	5.3	24.4	16.4	14.1	13.2	12.3	20.7	6.9	2.8	9.7	-5.0	5.7	7.6	
9(b). How has the average credit quality of new overdraft/personal lending to HOUSEHOLDS changed?	Current quarter	-2.1	13.8	19.3	20.6	20.9	1.9	0.6	9.9	13.5	2.2	-4.3	-2.8	-2.9	0.4	-0.1	1.2	
	Next quarter	-6.0	20.2	22.8	10.0	22.1	15.5	13.6	1.0	13.0	9.8	-5.2	-1.1	-2.7	-8.9	0.0	1.0	
9(c). How has the average credit quality of new total unsecured lending to HOUSEHOLDS changed?	Current quarter	-2.2	15.9	19.4	23.8	20.4	-0.8	0.7	14.9	18.7	7.4	2.0	1.9	1.8	11.2	4.9	1.3	
	Next quarter	-6.0	26.1	22.9	10.0	18.9	14.7	15.0	1.3	18.1	15.1	1.3	3.6	2.1	13.2	5.0	1.2	

**Table 3: Analysis on Corporate Lending**

QUESTION		2014				2015				2016				2017				
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
1(a). How has availability of credit provided to small businesses changed?	<i>Current quarter</i>	-27.4	-40.1	-35.2	-35.7	-34.2	-32.4	-23.0	-14.1	25.0	-19.7	-5.2	15.2	-10.5	-20.1	-6.7	-17.2	
	<i>Next quarter</i>	-32.7	-45.9	-22.2	-40.1	-10.0	-20.8	-22.6	-13.1	41.6	-23.6	-10.3	13.0	-13.5	-14.5	-13.0	-22.5	
1(b). How has availability of credit provided to medium PNFCs changed?	<i>Current quarter</i>	-20.5	-28.7	-25.5	-31.7	-37.5	-28.9	-19.8	-10.0	14.9	-28.2	-3.4	9.9	-12.7	-10.4	-3.1	-28.6	
	<i>Next quarter</i>	-28.9	-26.7	-23.9	-30.1	-28.4	-23.2	-23.3	-8.9	29.2	-26.3	-10.2	9.3	-13.4	-9.0	-9.7	-18.1	
1(c). How has availability of credit provided to large PNFCs changed?	<i>Current quarter</i>	-40.1	-36.8	-45.4	-41.2	-41.7	-32.6	-20.1	-5.8	12.2	-26.0	-5.7	-15.1	-10.6	-12.1	0.6	-18.7	
	<i>Next quarter</i>	-30.8	-32.8	-21.4	-13.5	-21.2	-21.0	-16.7	-12.1	26.9	-29.2	-7.7	-14.4	-7.4	6.4	6.6	-19.7	
1(d). How has availability of credit provided to OFCs changed?	<i>Current quarter</i>	-6.5	-18.1	-10.9	-2.8	-19.2	-10.6	-13.9	-16.5	4.0	-17.2	10.4	-13.5	0.6	5.5	6.3	-17.2	
	<i>Next quarter</i>	3.1	-15.9	-1.4	2.2	13.9	-9.1	-11.1	-4.1	22.3	-21.1	5.8	-20.3	-2.7	23.5	13.6	-18.9	
2(a). How has demand for credit cards lending from SMALL BUSINESSES changed?	<i>Current quarter</i>	16.4	16.2	11.6	4.8	15.4	32.4	30.5	-15.9	3.9	22.7	17.2	1.0	8.3	1.7	-0.3	4.9	
	<i>Next quarter</i>	27.1	13.2	15.3	15.5	3.1	27.6	27.2	-2.0	17.6	25.3	24.4	15.5	9.2	9.4	12.6	11.4	
2(b). How has demand for overdraft/ personal loans from SMALL BUSINESSES changed?	<i>Current quarter</i>	31.4	50.5	42.8	29.1	34.4	25.3	42.2	26.7	24.2	32.7	21.8	26.8	21.1	18.4	22.0	29.5	
	<i>Next quarter</i>	27.6	36.6	17.5	26.0	6.3	33.2	44.2	20.9	24.9	24.7	25.3	32.8	19.3	11.4	26.8	35.2	
2(c). How has demand for secured lending from SMALL BUSINESSES changed?	<i>Current quarter</i>	33.8	52.4	41.5	39.9	33.1	20.3	26.2	24.1	9.7	29.0	15.3	26.5	19.7	11.9	10.4	22.6	
	<i>Next quarter</i>	31.6	35.6	12.7	40.1	7.2	27.4	34.5	15.7	26.5	34.0	25.8	27.3	23.5	21.9	30.6	45.3	
2(d). How has demand for lending from Medium PNFCs changed?	<i>Current quarter</i>	19.3	38.5	33.2	37.5	27.5	18.6	30.9	8.3	11.0	12.8	14.2	16.0	9.0	17.9	4.8	13.5	
	<i>Next quarter</i>	24.5	24.2	9.9	33.8	2.9	34.4	23.3	5.6	17.4	21.0	9.2	13.6	16.6	15.9	13.6	16.9	
2(e). How has demand for lending from Large PNFCs changed?	<i>Current quarter</i>	30.5	29.6	36.4	39.8	17.9	24.4	30.9	13.3	0.5	14.9	14.2	6.0	7.0	9.0	4.7	7.2	
	<i>Next quarter</i>	40.3	22.5	15.1	22.8	3.8	34.9	22.2	20.5	11.1	14.4	8.8	5.4	15.1	-5.9	4.3	12.3	
2(f). How has demand for lending from OFCs changed?	<i>Current quarter</i>	4.6	12.5	7.8	6.4	11.5	0.4	18.7	4.4	-17.8	-0.7	-9.5	0.9	-6.7	-3.9	-5.7	-0.5	
	<i>Next quarter</i>	13.9	9.4	1.2	13.0	-7.9	27.3	18.1	4.9	4.6	9.4	9.2	6.8	14.1	-8.9	-2.3	9.3	
3. What have been the main factors contributing to changes in demand for lending?																		
(a1) Merger and acquisition	<i>Current quarter</i>	-11.7	-12.4	-1.8	6.2	-15.3	-13.9	-8.2	-3.0	-58.7	7.2	-26.4	8.3	-40.6	-12.8	-23.5	-49.1	
	<i>Next quarter</i>	-13.1	4.5	-19.7	-10.1	-21.2	-6.9	0.0	-3.0	-8.8	7.5	0.0	-4.9	0.0	0.0	0.0	0.0	
(a2) Capital Investments	<i>Current quarter</i>	39.2	50.9	37.1	47.7	48.8	38.9	31.2	23.1	8.4	16.8	16.4	21.5	15.2	15.2	14.3	13.3	
	<i>Next quarter</i>	35.6	39.9	14.2	42.0	18.7	29.8	33.3	13.0	19.4	27.3	24.9	31.8	19.4	19.7	21.8	13.0	
(a3) Inventory Finance	<i>Current quarter</i>	41.0	37.3	32.2	59.9	42.0	47.9	48.5	24.6	35.0	23.7	32.3	16.2	11.4	31.5	32.0	36.1	
	<i>Next quarter</i>	42.1	39.9	32.7	46.9	19.0	35.7	46.2	23.8	20.1	24.9	30.7	44.3	30.1	25.6	30.0	28.6	
(a4) Balance sheet restructuring	<i>Current quarter</i>	-9.3	4.2	7.0	27.2	-12.6	-5.6	-7.1	-13.9	-7.0	-14.0	-20.4	-18.9	-9.1	0.6	-8.9	-11.8	
	<i>Next quarter</i>	6.7	15.1	3.0	28.2	-11.1	14.4	8.1	-2.2	7.1	-8.6	-8.3	3.5	-1.1	-6.2	-8.9	-6.9	
(a5) Commercial Real Estate	<i>Current quarter</i>	7.6	-16.1	1.8	10.3	7.1	10.0	6.4	-13.2	0.1	7.5	-10.0	-20.3	-12.1	-17.7	-7.2	-4.7	
	<i>Next quarter</i>	7.6	-16.1	1.8	10.3	7.1	10.0	6.4	-13.2	0.1	7.5	-10.0	-20.3	-12.1	-17.7	-7.2	-4.7	
4(a). How has the overall availability of credit to the corporate sector changed?	<i>Current quarter</i>	-37.0	-26.2	-28.0	-43.1	-37.2	-22.3	-5.3	-8.7	-47.6	-8.0	-9.3	19.2	-29.5	-30.7	-27.1	-7.0	
	<i>Next quarter</i>	-32.2	-19.0	-23.5	-35.8	-13.1	-4.0	-11.7	-2.6	-29.4	-25.0	-14.6	13.7	-24.1	-31.7	-12.4	-15.1	
Of which: Commercial real estate sector		<i>Current quarter</i>	-4.6	1.7	-2.5	-23.3	-9.6	16.3	-12.5	0.5	-40.5	8.8	-23.8	36.7	-24.9	-20.8	-22.5	-17.2
		<i>Next quarter</i>	-15.9	-3.8	-5.0	-24.5	23.4	-4.1	-15.3	8.5	-28.1	-11.7	-25.3	24.5	-22.6	-50.6	-6.9	7.5
4(b). Factors contributing to changes in credit availability.																		
Changing economic outlook	<i>Current quarter</i>	-32.8	-38.3	-37.9	-44.9	-25.3	-59.1	-65.0	-65.4	-65.8	-55.5	-58.2	-60.4	-54.9	-43.7	-40.5	-33.3	
	<i>Next quarter</i>	-23.5	-17.1	-23.6	-38.6	-15.1	-50.6	-55.9	-62.2	-57.0	-40.2	-47.1	-26.0	-48.2	-26.8	-17.0	-19.4	
Changing sector specific risks	<i>Current quarter</i>	-29.4	-32.0	-30.2	-33.2	-25.6	-61.6	-54.5	-60.0	-56.4	-57.8	-50.7	-64.5	-40.1	-28.5	-37.7	-17.4	
	<i>Next quarter</i>	-26.0	-26.1	-29.6	-40.2	-25.4	-48.5	-55.5	-58.4	-31.6	-40.3	-44.3	-53.5	-32.0	-27.0	-12.1	-22.7	
Market share objectives	<i>Current quarter</i>	-32.6	-27.9	-27.7	-35.0	-19.2	-34.1	-24.1	-43.8	-32.3	-40.6	-37.4	-26.9	-23.6	-18.7	-27.3	-26.3	
	<i>Next quarter</i>	-20.7	-22.0	-22.4	-31.5	-9.1	-6.3	-23.7	-22.3	-28.4	-31.8	-20.9	-15.7	-25.7	-16.7	-15.2	-19.3	
Market pressures from capital markets	<i>Current quarter</i>	12.6	17.9	18.8	16.9	30.5	24.6	20.2	23.5	-23.4	-17.2	-17.0	-14.4	-4.9	-6.0	2.6	10.9	
	<i>Next quarter</i>	12.0	10.5	18.8	12.8	25.7	24.0	5.4	0.4	-26.2	-4.2	-14.3	-18.8	-15.0	2.5	12.7	-13.8	
Changing appetite for risk	<i>Current quarter</i>	-14.2	-10.1	-25.3	-23.1	-18.8	-40.8	-32.3	-47.2	-31.6	-36.8	-28.2	-33.9	-26.3	-27.1	-32.1	-12.1	
	<i>Next quarter</i>	-5.6	-10.5	-13.4	-27.0	-5.3	-31.0	-23.4	-53.1	-32.9	-31.2	-39.9	-24.2	-36.7	-30.6	-26.8	-22.9	
Tight wholesale funding conditions	<i>Current quarter</i>	-24.5	-13.9	-12.2	-35.0	-14.1	-17.4	-33.5	-36.7	-36.2	-25.0	-35.8	-36.0	-36.9	-33.4	-30.1	-18.1	
	<i>Next quarter</i>	-17.2	-18.1	-18.3	-37.9	-4.5	-31.1	-27.3	-39.3	-29.8	-29.8	-39.9	-63.1	-38.0	-23.9	-30.1	-23.9	
Changing liquidity conditions	<i>Current quarter</i>	-40.3	-24.7	-39.7	-35.1	-15.9	-35.1	-41.9	-45.3	-41.9	-45.3	-38.1	-48.4	-42.3	-42.3	-29.6	-18.4	
	<i>Next quarter</i>	-36.2	-35.3	-34.5	-38.9	-10.9	-38.4	-34.0	-37.6	-30.9	-32.7	-50.8	-53.1	-37.1	-33.4	-28.7	-21.9	

**Table 3 (cont'd): Analysis on Corporate Lending**

QUESTION		2014				2015				2016				2017			
		Q1	Q2	Q3	Q4												
4(c1 ). How have commercial property prices affected <i>credit availability to the commercial real estate sector</i> ?	<i>Current quarter</i>	-6.9	9.6	0.3	0.4	-5.0	-1.1	-3.4	-6.6	7.2	-13.8	10.1	7.6	-0.9	7.1	-0.7	-18.8
	<i>Next quarter</i>	-17.2	3.4	6.7	-3.9	-1.1	-9.6	-15.5	-7.4	2.7	-13.8	0.7	7.2	-14.1	6.0	12.6	6.6
4(c2 ). How have commercial property prices affected <i>secured lending to PNFCs</i> ?	<i>Current quarter</i>	-20.7	-11.7	-23.1	-11.6	-19.4	-16.8	-14.9	-23.0	-14.3	-13.9	-5.7	-0.7	-0.7	17.0	-0.2	-6.6
	<i>Next quarter</i>	-24.0	-11.8	-10.3	-13.5	-2.8	-12.3	-14.5	-13.1	-14.3	-13.9	-14.1	1.6	-6.1	19.8	17.1	-10.2
5(a). How has the proportion of loan applications from small businesses being approved changed?	<i>Current quarter</i>	24.6	41.3	24.3	34.5	27.4	23.3	7.6	-14.4	0.2	26.1	-12.7	-3.7	0.2	10.9	9.9	25.9
	<i>Next quarter</i>	35.3	32.8	9.0	36.9	7.4	31.6	16.4	10.8	17.8	23.9	-2.5	11.6	2.2	23.1	22.5	25.2
5(b). How has the proportion of loan applications from medium PNFCs being approved changed?	<i>Current quarter</i>	23.7	33.2	23.0	36.2	29.4	16.2	1.7	-0.4	-2.3	21.0	-6.9	-4.4	-4.5	-3.2	1.3	11.3
	<i>Next quarter</i>	24.2	21.2	-0.5	39.0	-19.4	10.6	5.8	2.4	3.5	12.4	-16.4	-2.1	2.4	-4.9	2.7	10.3
5(c). How has the proportion of loan applications from large PNFCs being approved changed?	<i>Current quarter</i>	30.9	40.6	39.0	30.2	25.4	9.7	-3.6	-0.5	-6.3	15.1	-12.6	7.8	-5.8	-14.9	-2.4	10.4
	<i>Next quarter</i>	26.5	27.1	10.7	37.3	-1.8	14.1	-1.3	-7.5	-6.5	7.1	-16.5	-1.3	-17.2	-23.6	-15.3	-6.2
6(a1). How have spreads on loans to small businesses changed?	<i>Current quarter</i>	-8.8	-6.5	1.3	-2.4	5.0	-5.2	-9.5	-21.2	-2.2	1.5	-9.0	-11.9	5.3	-8.5	-0.4	4.6
	<i>Next quarter</i>	-0.1	-5.4	0.4	-4.2	-3.8	1.6	-3.3	-3.1	-6.6	3.6	-11.9	-10.1	-7.5	1.5	1.8	0.0
6(a2). How have fees/commissions on loans to small businesses changed?	<i>Current quarter</i>	-5.5	-9.9	-4.1	0.0	-2.4	0.0	0.0	-21.2	-5.5	6.5	3.1	-2.4	4.1	0.0	0.4	-2.6
	<i>Next quarter</i>	0.3	-3.9	0.0	-1.8	-10.0	-6.5	-6.3	-1.4	-5.2	-0.3	-5.0	-3.8	-9.2	4.0	-0.9	-5.1
6(a3). How have collateral requirements for loans to small businesses changed?	<i>Current quarter</i>	-13.3	-20.5	-14.1	-0.8	-6.2	-11.0	-6.6	-18.9	-41.6	-10.7	-21.1	-32.0	-12.8	-16.1	-11.5	-18.4
	<i>Next quarter</i>	-2.2	-7.6	0.0	-1.8	-17.0	-6.7	-6.6	-9.1	-20.8	-10.4	-26.1	-34.6	-20.2	-20.0	-24.7	-2.9
6(a4). How have maximum credit lines for loans to small businesses changed?	<i>Current quarter</i>	-11.1	-6.4	-0.1	-10.0	-18.4	-5.3	-7.0	-3.3	9.9	-5.0	7.7	-7.7	5.3	-2.8	-5.7	2.4
	<i>Next quarter</i>	-8.2	-15.2	-7.1	-10.0	-13.2	-7.4	-7.5	-6.6	4.6	-4.0	7.6	-5.2	-1.2	-5.7	-7.6	11.3
6(a5). How have Loan covenants for loans to small businesses changed?	<i>Current quarter</i>	-9.2	-14.6	-15.8	-2.4	-10.6	-4.0	-14.5	17.2	19.9	-18.3	-16.7	17.9	-14.1	-24.2	-15.1	-8.7
	<i>Next quarter</i>	-3.0	-4.4	-0.4	-4.2	-8.4	-5.6	-5.7	-4.7	18.4	-14.7	-17.9	25.2	-19.6	-18.2	-15.1	-12.9
6(b1). How have spreads on loans to medium PNFCs changed?	<i>Current quarter</i>	-4.9	-8.8	-7.1	0.0	-9.2	-3.6	-1.0	-25.3	-8.6	-0.3	-13.5	-12.2	-11.3	-6.0	-1.5	-8.1
	<i>Next quarter</i>	1.5	4.7	4.5	-2.2	-9.1	-1.1	-2.5	-11.5	-8.5	-4.1	-12.2	-16.3	-19.3	-5.0	-0.3	-23.8
6(b2). How have fees/commissions on loans to medium PNFCs changed?	<i>Current quarter</i>	-4.5	-14.3	-10.7	0.0	-8.3	-8.6	-1.9	-11.2	-11.1	-3.8	-3.7	-3.6	-2.8	2.4	0.4	7.5
	<i>Next quarter</i>	0.3	4.6	4.7	0.0	-3.6	-2.6	-6.2	-11.8	-20.3	-15.5	1.3	-11.7	-4.5	1.8	-3.1	-11.7
6(b3). How have collateral requirements for loans to medium PNFCs changed?	<i>Current quarter</i>	-10.2	-11.0	-9.2	4.9	-13.6	-14.5	-10.8	-27.8	-23.7	-10.5	-21.8	-34.0	-18.1	-17.9	-13.1	-12.6
	<i>Next quarter</i>	-1.5	0.0	0.0	-0.5	-14.0	-6.9	-8.9	-8.7	-20.2	-10.9	-21.8	-35.2	-23.2	-13.9	-25.7	-2.6
6(b4). How have maximum credit lines for loans to medium PNFCs changed?	<i>Current quarter</i>	-1.1	-14.6	-7.2	-1.5	-8.5	-3.5	-8.1	-6.3	15.5	-12.9	5.3	1.9	1.0	7.7	-2.6	5.0
	<i>Next quarter</i>	-2.5	-7.8	-3.8	-0.5	-7.2	-5.7	-5.4	-3.1	5.1	-4.3	6.4	2.2	6.2	5.1	-0.4	11.6
6(b5). How have Loan covenants for loans to medium PNFCs changed?	<i>Current quarter</i>	-1.8	-9.8	-9.3	-2.4	-4.2	-8.5	-17.0	9.0	31.6	-16.4	-19.9	21.8	-26.8	-11.6	-20.9	-21.7
	<i>Next quarter</i>	-1.7	-9.0	-1.0	-1.9	-5.4	-5.1	-6.4	-4.6	13.8	-14.2	-15.4	21.5	-23.3	-9.8	-18.6	-15.4
6(c1). How have spreads on loans to large PNFCs changed?	<i>Current quarter</i>	5.2	6.9	7.1	0.0	-5.3	3.3	0.3	-10.7	-5.0	1.0	-6.3	-1.8	-5.7	-2.5	-1.5	-11.0
	<i>Next quarter</i>	1.5	-0.4	-1.0	-0.5	-7.3	0.0	-1.1	-11.1	-3.5	1.2	-10.1	9.7	-12.0	1.5	-0.5	-6.8
6(c2). How have fees/commissions on loans to large PNFCs changed?	<i>Current quarter</i>	7.7	6.4	8.7	0.0	-2.4	-8.5	-8.1	-17.7	-17.8	1.6	-4.8	-8.2	-7.5	0.1	-5.5	-9.3
	<i>Next quarter</i>	-5.6	-5.4	-5.3	1.7	0.3	-2.1	0.0	-4.4	-5.9	1.3	-4.9	-8.5	-3.8	3.9	1.4	-2.6
6(c3). How have collateral requirements for loans to large PNFCs changed?	<i>Current quarter</i>	4.2	-1.4	-2.9	-1.4	-10.5	-8.3	-0.6	-24.5	-16.1	-12.2	-14.3	-22.1	-17.1	-15.8	-11.3	-12.7
	<i>Next quarter</i>	-2.5	-1.0	-0.9	-3.6	-10.7	-3.5	1.3	-3.6	-15.0	-5.0	-18.8	-34.0	-15.6	-13.8	-16.7	-8.5
6(c4). How have maximum credit lines for loans to large PNFCs changed?	<i>Current quarter</i>	-6.0	-11.1	-5.3	-0.2	-19.4	-5.0	1.1	0.4	-6.0	-1.2	6.2	2.7	11.0	1.4	13.2	8.7
	<i>Next quarter</i>	-7.5	-9.0	-0.4	-2.4	-1.6	-2.2	-2.5	1.7	7.3	-2.6	14.7	-3.8	7.7	2.5	9.4	4.0
6(c5). How have Loan covenants for loans to large PNFCs changed?	<i>Current quarter</i>	-2.4	-9.2	-2.9	-1.0	-1.8	-8.0	-1.6	16.8	-15.5	-16.9	-9.6	-13.0	-19.2	-19.9	-13.2	-12.7
	<i>Next quarter</i>	-2.8	-8.5	-0.9	-3.6	-4.4	-5.6	-1.1	-3.3	13.3	-12.7	-5.2	20.1	-18.5	-9.8	-18.6	-13.0
6(d1). How have spreads on loans to OFCs changed?	<i>Current quarter</i>	5.7	8.6	9.3	0.0	0.1	4.8	0.8	-1.4	-5.9	1.5	-5.4	-13.2	-5.9	-6.0	-0.5	2.2
	<i>Next quarter</i>	1.2	0.0	0.0	-0.5	-8.4	0.0	-2.2	-13.8	-5.0	1.5	-12.2	-6.1	-10.3	4.0	-4.3	-0.9
6(d2). How have fees/commissions on loans to OFCs changed?	<i>Current quarter</i>	1.3	-1.9	0.2	0.0	0.0	-3.4	-2.1	-1.5	-10.5	-2.5	3.2	-1.4	-1.5	6.6	1.4	-9.3
	<i>Next quarter</i>	0.8	0.0	0.0	-0.6	-1.4	-2.3	0.0	-6.1	-7.5	-2.5	-6.8	-4.0	-4.1	4.0	-2.4	3.3
6(d3). How have collateral requirements for loans to OFCs changed?	<i>Current quarter</i>	-9.6	-0.4	1.2	-1.6	-10.4	-4.0	-5.0	-8.1	-17.5	-7.9	-11.4	-19.2	-14.8	-14.9	-16.3	-6.7
	<i>Next quarter</i>	-2.9	0.0	0.0	-1.6	-8.9	-4.0	-4.4	-8.6	-14.6	-3.9	-18.2	-30.5	-15.3	-12.9	-7.8	-2.5
6(d4). How have maximum credit lines for loans to OFCs changed?	<i>Current quarter</i>	-2.2	-5.7	-1.7	-1.6	-4.3	-1.2	3.8	-0.3	-4.8	1.9	18.4	4.2	8.4	2.4	2.0	0.1
	<i>Next quarter</i>	2.8	-4.4	0.0	-4.1	1.4	-2.5	-1.6	-2.0	-1.6	-2.3	8.2	2.0	2.0	-1.9	-3.4	-14.2
6(d5). How have Loan covenants for loans to OFCs changed?	<i>Current quarter</i>	-2.7	-4.7	-0.4	-4.1	-4.2	-4.0	-5.1	-3.5	-14.3	-15.2	-8.6	-11.7	-18.8	-18.9	-16.9	-9.2
	<i>Next quarter</i>	-3.2	-4.4	0.0	-4.1	-6.9	-5.8	-1.6	-4.0	-8.0	-15.8	-7.2	-19.2	-19.4	-16.9	-9.7	-16.7

**Table 3 (cont'd): Analysis on Corporate Lending**

QUESTIONS		2014				2015				2016				2017			
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
7(a). How has the default rate on loans to small businesses changed?	<i>Current quarter</i>	-11.5	14.3	-11.8	-21.0	-7.4	4.7	5.7	-8.9	6.6	13.1	18.3	4.1	-9.8	2.1	-9.0	7.2
	<i>Next quarter</i>	-10.6	-2.7	1.8	-22.8	-14.0	-13.0	-6.9	-6.1	-1.2	11.2	15.5	7.2	-15.6	4.1	-14.5	-18.5
7(b). How has the default rate on loans to medium PNFCs changed?	<i>Current quarter</i>	-21.6	-5.7	-21.6	-24.1	-11.3	-0.8	0.6	1.3	-1.2	12.6	9.6	12.9	-0.3	2.1	-7.4	-1.0
	<i>Next quarter</i>	-10.6	-2.7	1.8	-27.7	-14.0	-17.4	-5.5	-6.1	0.8	7.7	7.8	-1.5	-19.4	-5.4	-4.2	-18.1
7(c). How has the default rate on loans to large PNFCs changed?	<i>Current quarter</i>	-25.8	-21.7	-26.8	-23.0	-17.2	-21.6	-7.2	-1.1	-6.1	3.1	3.8	0.4	-1.0	-11.2	-7.3	-11.9
	<i>Next quarter</i>	-14.7	-12.4	-3.9	-25.8	-15.5	-10.4	-0.6	-2.0	-0.8	5.7	5.8	-2.7	-11.1	-26.8	-27.9	-7.7
7(d). How has the default rate on loans to OFCs changed?	<i>Current quarter</i>	-16.9	-10.9	-13.9	-24.1	-10.3	-7.7	3.2	-6.0	3.3	11.7	1.9	1.2	-4.0	-20.7	-7.5	-6.3
	<i>Next quarter</i>	-10.7	-12.9	-3.9	-27.7	-14.2	-6.1	-4.8	-3.4	0.5	7.8	2.5	2.5	-20.6	-21.5	-16.1	-6.6
8(a). How have losses given default on loans to small businesses changed?	<i>Current quarter</i>	-16.1	-3.4	-5.3	-16.1	-9.4	-0.6	-1.1	-19.6	-2.3	17.0	15.4	5.2	-2.8	10.3	-2.2	14.8
	<i>Next quarter</i>	-17.0	-14.2	-21.0	-14.2	-14.1	-8.6	-13.3	-10.2	-22.1	-0.1	-7.8	-5.1	-12.6	-22.7	-11.8	-22.0
8(b). How have losses given default on loans to medium PNFCs changed?	<i>Current quarter</i>	-22.3	-15.0	-16.2	-15.3	-11.4	1.5	0.8	-9.6	-1.7	15.6	9.6	-3.8	-2.5	6.1	-2.2	5.4
	<i>Next quarter</i>	-23.3	-11.7	-18.0	-15.2	-13.4	-6.4	-13.2	-10.1	-22.3	-2.3	-7.0	-14.2	-12.9	-20.3	-20.7	-22.3
8(c). How have losses given default on loans to large PNFCs changed?	<i>Current quarter</i>	-28.9	-19.1	-21.6	-14.4	-17.3	-11.5	-11.5	3.2	-9.4	8.0	1.4	-10.1	-10.2	-0.9	-8.2	-7.7
	<i>Next quarter</i>	-25.7	-16.3	-18.7	-15.8	-7.5	-6.0	-10.9	-3.6	-14.3	4.2	-0.9	-10.8	-7.7	-16.3	-14.8	-25.5
8(d). How have losses given default on loans to OFCs changed?	<i>Current quarter</i>	-19.0	-24.3	-13.4	-9.3	-1.2	-0.6	-1.0	-1.2	2.8	13.9	8.3	-3.1	-3.9	1.3	-2.3	-1.0
	<i>Next quarter</i>	-18.5	-14.7	-7.9	-11.5	-1.2	-6.1	-1.6	-5.1	-11.0	6.5	0.8	-10.6	-7.5	-16.8	-15.2	-5.4
9(a). Has there been a change in average credit quality on newly arranged PNFCs borrowing facilities?	<i>Current quarter</i>	8.3	10.3	14.5	9.8	10.0	0.1	15.0	0.2	11.3	21.7	11.3	17.9	3.4	2.7	9.7	12.8
	<i>Next quarter</i>	15.1	13.7	2.1	12.1	7.2	6.0	9.8	15.2	16.8	13.8	8.1	5.5	4.4	-3.9	7.7	4.5
9(b). Has there been any change in target hold levels associated with corporate lending?	<i>Current quarter</i>	12.6	16.2	10.5	3.5	13.9	6.2	14.7	-2.0	14.4	19.7	8.3	15.4	8.4	6.4	7.9	10.7
	<i>Next quarter</i>	15.1	11.2	-4.6	7.4	15.0	9.7	12.1	7.8	13.7	17.5	3.1	5.7	2.3	1.9	5.9	6.5
9(c). How have loan tenors on new corporate loans changed?	<i>Current quarter</i>	11.1	11.5	6.7	0.7	5.0	5.5	10.7	15.5	-15.8	13.7	3.8	-1.1	8.7	-13.0	-2.4	-3.7
	<i>Next quarter</i>	13.3	3.7	-7.6	-0.2	9.8	2.5	10.7	4.7	-0.1	15.8	6.1	-10.6	0.2	-29.7	2.4	2.4
9(d). Has there been a change in draw down on committed lines by PNFCs?	<i>Current quarter</i>	2.4	7.3	5.0	10.3	6.5	-1.0	6.3	-12.5	-3.2	11.5	-10.7	1.6	-0.4	8.9	-3.8	4.2
	<i>Next quarter</i>	11.2	2.3	-3.4	11.2	15.8	4.4	2.3	-0.1	0.1	9.8	-4.0	1.5	-3.4	-4.9	-3.8	0.0